

Tarifs d'intervention service après-vente



Service

For installations not covered by a maintenance contract, the rate for service calls is determined by the time of the call, according to the price list below:

| Tariff | CHF (EXCL. VAT) |
|--|-----------------|
| Set-up and preparation of equipment / orders | Included |
| Travel and working time 100% included | 150 per hour |
| Travel and working time 150 | 225/hour |
| Travel and working time 200 | 285 per hour |

| | |
|---------------------------------------|------|
| Monday - Saturday Day: 7am - 7pm | 100% |
| Monday - Saturday Evening: 7pm - 10pm | 150% |
| Monday - Saturday Night : 22h - 7h | 200% |
| Sunday and public holidays | 200% |

Warranty

It is possible that the defect in your device falls within the scope of the warranty. In such cases, the replaced parts are covered by the warranty. However, unless otherwise stated, the manufacturer's warranty does not cover intervention labor (invoiced according to the price list above).

In general :

- Movement parts (such as air fans) are supplied with a 1-year limited warranty.
- Wear parts such as refractory linings and gaskets are not covered by warranty.
- Parts subject to risk such as glass, ceramics, stones, remote controls are not covered by warranty.

Please do not hesitate to contact us or to consult the specific conditions for the brand of your appliance to find out more.