

Device not found

This message appears on the remote control when it fails to connect with the stove. It is possible that the batteries in the remote control are discharged or that the stove is not supplied with electricity.

Resolution

Are the LEDs on the `data-toggle=tooltip data-placement=top data-html=true` control panel behind the stove lit?

Yes

1. Are the batteries in the remote control still charged? Try replacing them to test
2. You can try connecting the remote control to the stove, following the procedure below:

No

In this case, there is no electricity coming into the stove.

1. Is there electricity in the wall socket to which the stove is connected?
2. Is the `data-toggle=tooltip data-placement=top data-html=true` on/off switch located above the cable inlet in the unit set to ON (I)?
3. Is the power cord securely plugged into the outlet and into the `data-toggle=tooltip data-placement=top data-html=true` connector behind the stove?
4. Is the `data-toggle=tooltip data-placement=top data-html=true` protective fuse in the electrical connector behind the stove still working?